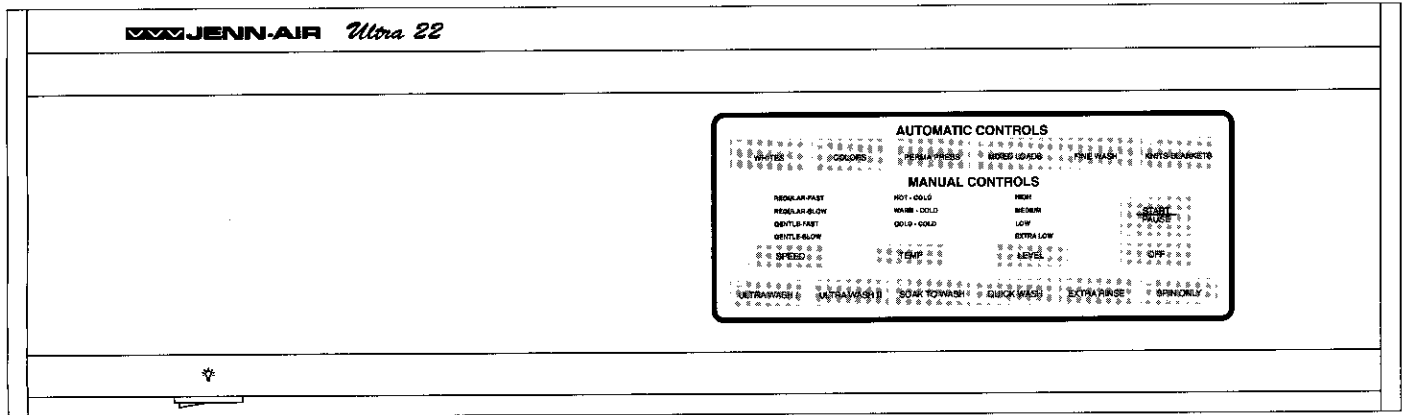


# JENN-AIR®

## Use and Care Manual Washer Model JW3000



## About Your Jenn-Air Washer

Congratulations on your choice of a Jenn-Air washer! As you use your new washer, we know you will appreciate the many features that provide excellent cleaning results, energy efficiency, convenience and dependability.

Before you begin washing with your new washer, please take a few minutes to read and become familiar with the instructions in this book. On the following pages, you will find a wealth of information regarding all aspects of your beautiful new washer. By following these instructions carefully, you will be able to achieve excellent results.

Should you have any questions about using your Jenn-Air washer, write to us. Be sure to provide the model number.

**Jenn-Air Customer Assistance**  
c/o Maytag Customer Service  
P.O. Box 2370  
Cleveland, TN 37320-2370

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**WARNING**—To reduce the risk of fire, explosion, electric shock, or personal injury when using your washer, follow basic safety precautions, including the following:

1. Read all instructions carefully before using the washer. Retain all instructions for future reference.
2. Installation - Install and locate this washer according to the Installation Instructions.
  - a. This appliance must be properly grounded. Never plug the appliance electric cord into a receptacle which has not been grounded adequately and in accordance with local and national codes.
  - b. This appliance must be connected to a properly rated, protected, and sized power supply circuit.
  - c. Do not install or store this appliance where it will be exposed to temperatures below freezing or exposed to the weather.
  - d. This appliance must be connected to adequate plumbing and drain facilities.
  - e. This appliance should be installed by a qualified service technician.
3. If someone should get an electric shock from the washer, disconnect the electrical power. **DO NOT OPERATE** until it has been repaired by an authorized Jenn-Air Service Contractor.
4. To prevent injury to children:
  - a. Do not allow children to play on, in, or with the appliance. Close supervision of children is necessary when using the washer.
  - b. Keep all laundry aids out of the reach of children preferably in a locked cabinet. Use laundry aids only as directed by the manufacturer and observe all warnings on the container labels.
  - c. Destroy the carton and plastic bags after unpacking the washer. Cartons covered with rugs, bedspreads, or plastic sheets can create a chamber with inadequate ventilation.

- d. Remove the door to the washing compartment before the washer is removed from service or discarded.

5. **WARNING**—To avoid the possibility of fire or explosion:

- a. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode. Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the appliance until all traces of these flammable liquids or solids and their fumes have been removed. There are many highly flammable items used in homes, such as: acetone, denatured alcohol, gasoline, kerosene, oil, chemical solvents, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.
- b. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water.
- c. **HYDROGEN GAS IS EXPLOSIVE.** Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. If the hot water system has not been used for such a period, before using a washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- d. Keep area around and underneath the washer free from the accumulation of combustible materials, such as lint, paper, rags, gasoline, and all other flammable vapors and liquids.

**e. WARNING:** Recent studies have shown that if vegetable oil contaminated materials are incompletely washed a carry-over and buildup of the oil may contribute to a chemical reaction (spontaneous combustion) that could cause a load to catch fire by itself. This would be more likely to happen if the load were left in the dryer after tumbling stopped or if items were folded and stacked while warm.

6. Do not reach into the appliance if the tub or agitator is moving. The washer is equipped with a safety switch for your protection. If action does not stop when the washer lid is opened during the Spin Cycle, disconnect the electrical power to the washer. Do not operate the washer until it has been repaired by an authorized Jenn-Air Service Contractor.
7. Do not tamper with the controls.
8. Do not repair or replace any part of the appliance or attempt any servicing to prevent personal injury and damage to the washer.
9. Observe these precautions when using cleaning fluids, spot or stain removers, etc.:
  - a. Use only according to the manufacturer's directions as stated on the label or carton.
  - b. Use outdoors or in a well ventilated area.
  - c. Use only products labeled "NON-FLAMMABLE".
  - d. After using these removers, thoroughly rinse the clothes by hand before they are placed in the washer. Some of these removers - for example: rust remover - will damage the components and the finish of the washer.
10. Do not wash fiberglass articles unless label states they are machine washable. Most fiberglass articles shed small particles of glass that will not readily rinse out of the washer. These particles may get on clothing in later loads and cause skin irritation and discomfort. Be sure to rinse the washer thoroughly before using it again.

11. Improper laundering of flame retardant finishes could remove them. Therefore, follow garment manufacturer's instructions carefully.
12. When moving, have the washer checked and properly installed by a qualified Jenn-Air Service Contractor.

## SAVE THESE INSTRUCTIONS

Appliances with the UL symbol on the data plate have been listed with Underwriters' Laboratories, Inc. Those with a CSA Monogram on the data plate have been certified by the CSA Testing Laboratories as complying with Canadian Standards Association requirements. Nevertheless, as with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the Appliance and always exercise care while using it.

# Preparing To Wash

## Sorting

For best results, clothes should be sorted into loads that can be washed and dried together. Sort clothes into loads that can be washed with the same water temperature, wash time, agitation, spin speed, and laundry aids.

Thus, sort clothes according to:

- **Color** - Separate whites from colors, light colors from bright or dark colors. Wash non-colorfast items separately.
- **Fabrics** - Separate into cottons, delicate fabrics, and permanent press items. Cottons require hotter water. Delicates require shorter wash times and cooler water to prevent shrinkage. Permanent press and synthetics require special washing to reduce wrinkling.
- **Lint Transfer** - Separate lint-givers (terry cloth, chenille and rugs) from lint takers (corduroy, synthetic knits, and permanent press) to reduce lint transfer during washing.
- **Amount of Soil** - Separate heavily soiled items from moderately and lightly soiled items. Mixing soil types could cause heavy soils to deposit on the lightly soiled items.

## Pre-care

When you sort clothes into washloads, inspect each item for:

- **Rips and Tears** - Mend all rips and tears so they don't grow.
- **Objects Left in Pockets** - Remove crayons, lipsticks, cigarettes, ballpoint pens, matches, tissues, and other objects that may damage clothes and/or the washer.
- **Non-washable Items** - Remove buttons, pins, buckles, or other sharp items that may not wash well and that may scratch the inside of the washer or snag other items in the load.
- **Dirt, Lint, and Sand** - Turn down cuffs and brush off dirt and lint. Vacuum rugs to remove loose surface soil. Shake sandy clothes and towels.
- **Belts, Zippers, Hooks** - Tie belts and apron sashes into bows so that they won't tangle during washing. Close zippers and hooks so that they won't snag other items in the load. For added safety, place in mesh laundry bag.
- **Spots and Stains** - Remove before you wash the item. (See Stain Removal Chart on pp. 14-16.)

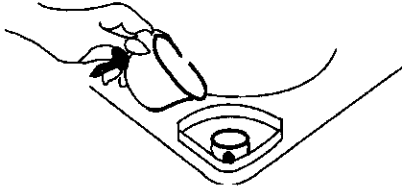
## Load Size

- **Size of Load** - The space that fabrics occupy is more important than their weight. For clean wrinkle-free washing results, fill the washer so that all items have plenty of room to move freely. Do not overcrowd the washer. This is particularly important for heavily soiled items.
- **Size of Items** - Combine both large and small articles for good washing action. Do not group all large items in one load. Several sheets combined with smaller items in one load will provide better washing action than a load of sheets only.
- **How to Load** - Loosely load the washer to the top of the small vanes on the agitator with dry unfolded items. Do not:
  - a. over pack clothes;
  - b. load wet items (This encourages overloading.)
  - c. wrap large items around the agitator. (Load large items first and in gentle folds.)

## Items to Add

### 1. Add Bleach, if needed, to the Bleach Dispenser

Undiluted liquid chlorine bleach may be added to the bleach dispenser as shown.



Carefully measure the amount of bleach recommended on label of the bleach bottle for the amount of water being used. Properly diluted bleach will be added automatically to the wash water.

**CAUTION:** Be careful whenever you use liquid chlorine bleach. Do not pour directly on fabrics. Wipe up spills with a paper towel.

**Note:** Oxygen bleach may be added by following the instructions on the package. Do not put powdered bleach or detergent in the bleach dispenser.

**Note:** All bleaches, whether liquid or granular, are powerful chemicals and can cause fabric damage such as tears or color loss if not used properly.

For more information on Bleach, see p. 11.

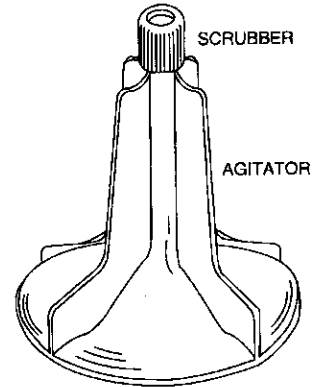
### 2. Add Detergent

Add measured amount to the washer basket before loading the clothes. For more information on types of detergent and soap, see p. 10.

The amount of detergent or soap to use depends on how big the load is, how dirty it is, and how hard the water is. Inadequate amounts may cause poor cleaning and other problems.

### 3. Place Clothes In Washer

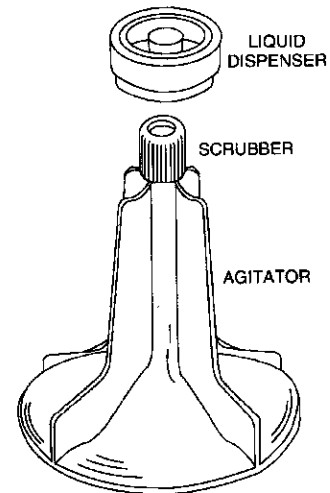
Put dry, unfolded clothes loosely in the tub, up to the top of the agitator vanes for a maximum load. Do not over pack or wrap items around the agitator.



**Note:** Place small or delicate items in a mesh bag.

### 4. Add Fabric Softener

Add recommended amount to inner chamber of dispenser cup on top of agitator. Do NOT add above the fill line. If below the fill line, add water to bring liquid level up to the fill line. Fabric softener will automatically be added to the final rinse.



**Note:** The Liquid Dispenser may be used also for adding liquid detergent with the **ULTRA WASH** cycle. Dispenser should be cleaned after use of liquid detergent. See p. 8.

# Operating The Washer Controls

## To set:

1. Touch the **START/PAUSE Pad** to activate the electronic controls. The pause indicator will light.

2. **SELECT CYCLE:** The **PERMA PRESS** cycle has been pre-selected. This means that **NORMAL** agitation/**SLOW** spin speeds, **WARM WASH/COLD RINSE**, and **HIGH** water level lights will glow. If **START/PAUSE Pad** is touched the washer will proceed through the **PERMA PRESS** cycle.

If this is not the cycle desired, choose the cycle which best describes the type of fabric to be washed. The proper wash and spin speeds as well as the water temperature are automatically provided and indicated. If different speeds, water level or temperature is desired, use Manual Options. Indicator lights will glow when selection is made. Control will beep if selection is inappropriate.

3. **WATER LEVEL:** The water level is preset on **HIGH**. To change, touch **LEVEL Pad** until desired setting is shown. Determine setting based on load size (see table). Selection should provide sufficient water to permit clothes to circulate during agitation.

It may become necessary, due to bulky fabrics, to adjust the water level after agitation begins. To adjust for higher water level during the wash, touch **OFF Pad**. Then reactivate unit and make new selections (Steps 1-4). If higher or lower water level is desired only in rinse, touch **LEVEL Pad** until desired water level is selected. Machine will automatically go to that level for rinse.

Water Saver Control Setting	Dry Weight of Clothes	
	(pounds)	(kilograms)
High	12+	5.4+
Medium	6-12	2.7 - 5.4
Low	2-6	.9 - 2.7
Extra Low	2 or under	.9

4. **To Start:** Touch the **START/PAUSE Pad**.

**Note:** You may stop the washer at any time by touching the **START/PAUSE Pad**. (First touch will cause the washer to pause. Second touch will restart the washer.)

5. **To stop washer completely.** Touch the **OFF Pad**.

**Note:** The washer automatically stops when the wash cycle is complete.

6. **Turn off faucets** when not using washer. This is to protect the water fill hose against excessive pressure.

**NOTE:** If a power failure occurs during a cycle, restart and use **SPIN ONLY** to drain the washer. Then, start a new cycle.

## Cycle Descriptions

### MANUAL OPTIONS

The Automatic Cycles can be customized to your needs by using the Manual Options (**SPEED**, **TEMP.**, and **LEVEL**). Select options at the beginning of the cycle. If one is overlooked touch the **START/PAUSE Pad** and make selection while washer is in fill. Indicator lights illuminate option selected. Some combinations of Automatic Cycles and Manual Options also vary time. Control will beep if a selection is inappropriate.

### AUTOMATIC OPTIONS

**PERMA PRESS** preset to provide **WARM WASH/COLD RINSE** and 12 minutes of **REGULAR** agitation. **SLOW** spin speeds and three spray rinses help reduce wrinkling.

**WHITES AND COLORS** provides 15 minutes of **REGULAR** agitation and **FAST** spin speeds. **WHITES** is preset on **HOT WASH/COLD RINSE** and high water level. **COLORS** is preset to give a **WARM WASH/COLD RINSE** and **HIGH** water level.

**MIXED LOADS** provides **COLD WASH AND RINSE** temperatures, 12 minutes of **GENTLE** agitation, and **SLOW** spin speeds.

**FINE WASH** provides 10 minutes of intermittent **GENTLE** agitation and a **SLOW** spin speed. **COLD WASH** and **RINSE** have been preset.

**KNITS-BLANKETS** - washer fills with **WARM WATER** and agitates slow (**GENTLE**) for 10 minutes, followed by a **COLD RINSE**. **FAST** spin speeds remove excess moisture.

### OTHER OPTIONS

#### ULTRA WASH Cycles:

Eliminate the need for prespot products while providing comparable stain removal performance. Add liquid or granular detergent in the wash basket, then place liquid detergent in the liquid dispenser. Clothes soak for 30 minutes with several brief minutes of agitation. Water is spun out and clean wash water is added along with liquid detergent for a 15 minute wash.

**ULTRA WASH I** provides a **HOT** water **SOAK** and **WASH** with a **COLD RINSE**. This cycle is recommended for most cotton fabrics (check manufacturer's labels). Use for diapers, baby formula, cosmetics, and most oil based stains.

**ULTRA WASH II** provides a **WARM** water **SOAK** and **WASH** with a **COLD RINSE**. As in **ULTRA WASH I**, water and detergent are refreshed. This cycle should be used with polyesters and blends (check manufacturer's recommendations). Grass, ketchup, soil, and juices are among stains that respond well to this type of treatment.

**SOAK TO WASH** eliminates the inconvenience of wash tub soaking of stained clothes before the wash cycle. **SOAK TO WASH** provides a 15 minute soak which automatically proceeds into a 15 minute wash without pump out of wash water. Brief periods of agitation are used to thoroughly dissolve detergent.

**QUICK WASH** reduces wash time of any cycle except **ULTRA WASH** by 50% with no effect on rinse or spin times.

**EXTRA RINSE** adds an additional rinse fill, 4 minutes of agitation, and 5 minutes to spin. The agitation and spin speeds correspond to cycle selected.

**SPIN ONLY** - Washer will drain and spin for 4 minutes at **FAST** spin speed. Use for draining washer after cancelling a cycle or after a power failure. It can also be used to spin water from a hand washed item. **SPIN ONLY** can be selected at any time during a cycle. Washer can be turned **OFF** during **SPIN ONLY** but **PAUSE** will not be accepted.

### Washing Guide (AUTOMATIC CYCLES)

CYCLE	WASH	RINSE	AGITATE	FINAL SPIN	REGULAR/QUICK WASH
WHITES	HOT	COLD	REGULAR	FAST	15 7.5 MIN
COLORS	WARM	COLD	REGULAR	FAST	15 7.5 MIN
PERMA PRESS	WARM	COLD	REGULAR	SLOW	12 6 MIN
MIXED LOADS	COLD	COLD	GENTLE	SLOW	12 6 MIN
FINE WASH	COLD	COLD	GENTLE (INTERMITTENT)	SLOW	10 5 MIN
KNITS-BLANKETS	WARM	COLD	GENTLE	FAST	10 5 MIN
SOAK TO WASH	USED WITH ANY OF THE ABOVE CYCLES				15+CYCLE SELECTED
ULTRA WASH I	HOT/HOT	COLD	REGULAR	FAST	30+15 MIN
ULTRA WASH II	WARM/WARM	COLD	REGULAR	FAST	30+15 MIN
ENERGY SAVER - MANUALLY SELECT COLD WASH AND COLD RINSE WITH ANY CYCLE.					

# Features

## Lint Filtering System (Automatic)

The Lint Filtering system does not require cleaning.

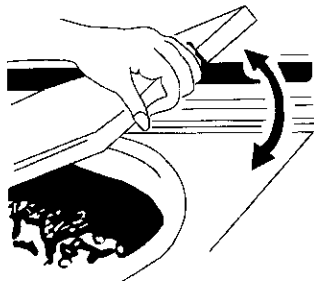
Wash and rinse water is filtered and re-filtered continuously to trap lint shed by most fabrics during agitation cycle before it can be re-deposited on the wash load. The engineered hole design on the wash basket in conjunction with water flow produced by the agitator traps lint away from the clothes between the inner wash basket and outer tub. Lint is automatically flushed from the washer during spin cycle.

## Out of Balance Loads

Your washer is designed to handle out of balance loads without shutting down or interrupting the washing cycle. The cycle will always be completed, but clothes in this cycle may contain excessive moisture. Redistribute the clothes in the washer and activate the washer by selecting **SPIN ONLY**. Touch **START/PAUSE Pad** for extra spin.

## Safety Spin

If for any reason you open the washer lid when the washer is in a **SPIN** period, the operation will immediately stop. **IF YOUR WASHER DOES NOT STOP, CALL YOUR JENN-AIR SERVICE CONTRACTOR IMMEDIATELY.**



When the lid is closed the operation will automatically be resumed.

## Overload Protector

A built-in protector automatically shuts off the washer motor in case of an overload. This can occur if:

- Too heavy a load is being washed.
- Too many appliances are plugged into the line operating your washer.
- A low voltage condition exists on the line.
- Lid is opened and closed repeatedly.

The overload protector permits the washer to start again when the motor has cooled to a safe operating temperature.

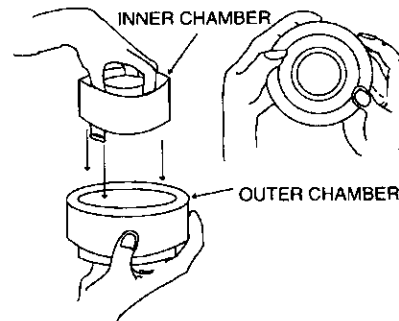
If the motor stops repeatedly, call your Jenn-Air Service Contractor.

## Liquid Dispenser

The dispenser may be used for fabric softener with **REGULAR WASH** cycles or liquid detergent with **ULTRA WASH** cycle. The dispenser should be cleaned after use of liquid detergent.

To clean the dispenser, hold the dispenser with bottom side up and push inward on the tabs. You are then able to clean both parts using warm water and a brush if necessary.

### LIQUID DISPENSER



To reassemble, hold both pieces in an upright position. Insert the inner chamber into the outer chamber using ribs to position parts. Rotate until a stop is felt. Push parts together firmly to engage locking tabs.

## Lighted Backsplash

**To turn light On or Off:** The light switch is located under the control panel on the left side. Push on the switch to turn the light on and/or off.



## Energy Saving Tips

1. Use warm or cold water to wash lightly soiled items; use hot water for loads that contain white items and loads that contain heavily soiled items.
2. Select a wash time and cycle according to the degree of soil. Shorter wash times can be used for lightly soiled items.
3. Save clothes of similar color and similar degree of soil until you have a full load. An automatic washer goes through the same cycle for a full load or single pair of jeans. The more you plan your wash for full loads, the more electricity and water you save.
4. Use a cold water rinse. In most instances a cold water rinse is just as effective as a warm one.
5. If proper sorting produces small loads, adjust the water level to the size of the load. (Use enough water so clothes move freely.)
6. Do not over load the washer. Overloading reduces the cleaning action of a washer and results in more abrasion, lint and wrinkles. In fact, too large a load can waste energy and can require you to wash the load again.
7. Use the **FAST** Spin for highly absorbent items such as towels, blankets, etc. This method removes more water and helps reduce drying time.
8. Use your washer during non peak times as recommended by your local utility company. This does not save you energy but helps to free electrical power during peak periods.

## Care of Your Washer

1. After washing leave the lid open until the interior is dry.
2. Check hoses to be sure there are no kinks or knots.
3. Your washer should not be installed or stored where temperature will go below freezing, as damage to the washer could result.
4. Occasionally wipe exterior with a clean damp sponge or cloth. Polish with a soft dry cloth. Do not use abrasive cleansers.
5. Lifetime lubrication is done at the factory, so your washer never needs to be oiled or greased.
6. Do not lay heavy or sharp objects on top of your washer.
7. The top of the washer should not be used for removing stains from garments. Some stain removers, such as rust remover, will mar the finish.
8. Remove pins, buckles or other sharp objects from clothes to prevent scratching the interior parts.
9. Clothes should not be stored in washer.
10. Bleach, detergent, solvents, etc. spilled on the top of your washer that are allowed to remain will remove the glossy finish. Remove all spills with a damp, soft cloth. Care should also be exercised when using a prespotting agent since it may damage printing or control panel finishes.
11. If you close your home for the winter, have a serviceman drain the washer. Unplug cord from the electric outlet and disconnect hoses from faucets.

## Disinfectants

Occasionally, you may want to sanitize your washer and laundry. Sanitizing is desirable during periods of family illness to help prevent the spread of infections from one family member to another.

### To Sanitize Your Washer

Fill washer with hot water, pour 1-1/4 c. of liquid chlorine bleach into the bleach dispenser or directly into the washer. Turn **TIMER DIAL** to 12 minutes; close lid or door, and start washer. Let washer complete the cycle.

### Sanitize Your Laundry

Select a disinfectant that suits the load of laundry (fiber and color), and carefully read the directions on the package. Follow the manufacturer's directions for amount to use, and note any precautions. Carefully measure the recommended amount of disinfectant, and add it directly to the tub at the proper time in the cycle. Do not put any disinfectant other than liquid chlorine bleach into the dispenser as it could damage the dispenser.

## Bleach

Bleach helps to whiten clothes, remove certain stains and soil, disinfect and deodorize. Bleach should be used in the wash cycle. The two basic types of bleach are: Chlorine-Liquid and Oxygen-Type-Dry.

### Chlorine-Liquid

Chlorine bleach can be used when washing most fabrics. Do not use chlorine-bleach with acetate, rayon, silk, wool, Spandex, or noncolorfast fabrics. When in doubt, check garment manufacturer's care label.

Always follow the bleach manufacturer's directions for the amount to use. Usually it is best to add bleach to the dispenser before loading the washer in order to prevent any undiluted bleach from accidentally spilling onto items in the wash load.

Fabric damage related to misuse of chlorine bleach may not appear until several launderings later. If undiluted bleach comes into direct contact with fabrics, it will show up as rips, tears, holes, overall yellowing or color loss.

**WARNING—Do NOT use bleach with ammonia.**

### Oxygen-Type-Dry

Oxygen type bleaches are mild, contain no chlorine, and are considered safe for most washable colorfast fabrics. They may be added directly to the wash water along with the detergent. Follow directions on the package for the correct amount to use. Oxygen bleaches are more effective in hot water. They are not designed for heavy stain removal.

## Water Hardness

Many complaints about unsatisfactory washing results can be traced directly to hard water. Water hardness is measured in grains per gallon.

Hardness	Grains Per Gal.
Soft	0 - 3 grains
Medium	4 - 6 grains
Hard	7 -10 grains
Very Hard	over 11 grains

The local water company or County Extension office can supply information about water hardness in your area.

Ideally, soft water should be used both for washing and rinsing. If your water is hard, it can be softened in several ways:

1. Increasing the amount of detergent is an effective way to tie up the water hardness minerals.
2. Add a non-precipitating water conditioner to the wash and rinse water.
3. Consider installing in your home a mechanical water softener which will soften the water as it flows through the faucet.

## Water Temperature

The correct water temperature insures good washing results. Select the water temperature according to the fabrics being washed and the degree of soil present.

### HOT

**HOT** water is effective for washing most white items or for washing heavily soiled colorfast items. It is also helpful in removing body soil, perspiration and greasy soils. If your water heater is located a great distance from the washer, it may be necessary for you to set the thermostat on the water heater to its hottest setting because water cools as it travels from the water heater to the washer.

### WARM

**WARM** water is recommended for washing normal to lightly soiled regular, permanent press, knit and some delicate items. It reduces the amount of fading and the amount of wrinkles.

### COLD

**COLD** water minimizes shrinkage and gives best color retention. Using cold water can provide less effective cleaning, so be sure to use a detergent especially formulated for cold water. Since the temperature of cold water varies with the seasons, some items may not look as clean as in warmer water. Follow these steps for best results when using cold water:

- Increase amount of detergent to about 1-1/2 times amount normally used.
- Dissolve detergent in warm water before adding to the washer.
- Pretreat spots and stains.
- Increase the length of washing time to maximum provided.

# Care of Special Items

Item	Description of Care
<b>BEDSPREADS</b> (Chenille, Fiberglass, Beta R, Quilted)	Choose <b>HOT</b> or <b>WARM</b> water temperature according to colorfastness and amount of soil. Set water level at <b>SUPER</b> . Wash separately for 10 minutes at <b>REGULAR</b> speed. Use <b>COLD</b> rinse. Most fiberglass materials should not be laundered in your washer. Check label to be sure spread is machine washable. If it is, wash separately at <b>SUPER</b> water level. Check label for correct water temperature. If none available, use <b>WARM WASH/COLD RINSE</b> . Agitate for 4 minutes at <b>GENTLE</b> speed.
<b>BLANKETS</b> Man-made fabrics: Acrylic, nylon, etc.  Woolen (Washable)	<p>Some napped blankets made from man-made fibers tend to pill. Check label to see that blanket has an anti-pilling finish. Be sure to follow any directions that come with the blankets. Avoid excess agitation. This method may be used for electric blankets and sheets (if labeled machine washable). Wash separately using <b>WARM</b> or <b>COLD</b> wash and rinse. If heavily soiled, soak, otherwise wash 4 minutes using <b>GENTLE</b> wash with <b>NORMAL</b> spin speeds.</p> <p>Measure blanket and pretreat heavily soiled areas. Select <b>KNITS-BLANKETS</b>. Use <b>SUPER</b> water level, <b>WARM</b> wash, <b>GENTLE</b> agitation and <b>FAST</b> spin. Add detergent. Start washer and agitate for one minute to dissolve detergent. Stop washer. Add blanket and immerse completely in water. Close lid and soak (without agitation) 10 to 15 minutes, depending on amount of soil. Start washer and continue through the wash cycle. Allow washer to fill with <b>WARM</b> rinse water. Stop washer and soak for 5 minutes without agitation. Start washer and complete cycle.</p> <p>Lay blanket on flat surface, and if necessary, block by gently stretching to original measurement. Woolen blankets tend to shrink more the first time they are washed because of the characteristics of wool fibers. Look for shrinkage controls on label.</p>
<b>CURTAINS/DRAPERIES</b>	<p>Check label directions before washing. Be sure fabric is washable, shrink resistant and colorfast. <b>DO NOT</b> wash lined draperies or fiberglass curtains. Wash curtains frequently as heat, light and sun weaken fibers. Even though sunspots may not be visible, they could cause holes to appear after laundering.</p> <p>Remove hooks, pins and trimmings. Shake to remove lint and dust. If heavily soiled, soak or prewash in warm water. Place loosely woven or delicate fabrics in a mesh laundry bag. Wash in small loads using ample water because crowding will cause wrinkles. Wash no more than 2 or 3 pairs of curtains; 1 long pair or 2 short pairs of draperies.</p> <p>Use <b>HOT</b> wash for colorfast cottons and <b>WARM</b> wash for rayon, non-colorfast cotton, polyester, nylon or permanent press fabrics. Use <b>COLD</b> rinse. Soak 5 to 10 minutes followed by 2-6 minutes of <b>GENTLE</b> agitation. Use <b>SLOW</b> spin.</p>
<b>DIAPERS</b>	<p>Rinse in <b>COLD</b> water immediately after use. Soak in covered pail of clean warm water with detergent. Before washing, spin excess water from diapers. Launder in <b>HOT</b> water, detergent and bleach. Agitate for 12-14 minutes. Wash up to 5 dozen diapers. Use <b>REGULAR</b> speed.</p>
<b>ELASTIC GARMENTS</b>	<p>Elastic garments pick up body oils readily. Because these oils are damaging, elastics should be washed frequently to prolong the life of the garment.</p> <p>Pretreat any soiled spots. To avoid snagging, close zippers, fasten hooks and garters. Depending on amount of soil, use either a <b>HOT</b> or <b>WARM</b> wash set for <b>GENTLE</b> speed and wash 4-6 minutes.</p>
<b>FIBERGLASS</b>	<p><b>Read manufacturer's instructions.</b></p> <p>Only Fiberglass Beta R fabrics may be laundered as indicated. Never use bleach. Do not wash fiberglass fabrics in your washer because the fibers can break and remain in the washer. These glass particles could become imbedded in the fabrics washed in the next load and cause skin irritation. Wash a full load of items using <b>WARM</b> wash and <b>COLD</b> rinse. Agitate 2-3 minutes at <b>GENTLE</b> speed.</p>

## Disinfectants

Occasionally, you may want to sanitize your washer and laundry. Sanitizing is desirable during periods of family illness to help prevent the spread of infections from one family member to another.

### To Sanitize Your Washer

Fill washer with hot water, pour 1-1/4 c. of liquid chlorine bleach into the bleach dispenser or directly into the washer. Turn **TIMER DIAL** to 12 minutes; close lid or door, and start washer. Let washer complete the cycle.

### Sanitize Your Laundry

Select a disinfectant that suits the load of laundry (fiber and color), and carefully read the directions on the package. Follow the manufacturer's directions for amount to use, and note any precautions. Carefully measure the recommended amount of disinfectant, and add it directly to the tub at the proper time in the cycle. Do not put any disinfectant other than liquid chlorine bleach into the dispenser as it could damage the dispenser.

## Bleach

Bleach helps to whiten clothes, remove certain stains and soil, disinfect and deodorize. Bleach should be used in the wash cycle. The two basic types of bleach are: Chlorine-Liquid and Oxygen-Type-Dry.

### Chlorine-Liquid

Chlorine bleach can be used when washing most fabrics. Do not use chlorine-bleach with acetate, rayon, silk, wool, Spandex, or noncolorfast fabrics. When in doubt, check garment manufacturer's care label.

Always follow the bleach manufacturer's directions for the amount to use. Usually it is best to add bleach to the dispenser before loading the washer in order to prevent any undiluted bleach from accidentally spilling onto items in the wash load.

Fabric damage related to misuse of chlorine bleach may not appear until several launderings later. If undiluted bleach comes into direct contact with fabrics, it will show up as rips, tears, holes, overall yellowing or color loss.

**WARNING—Do NOT use bleach with ammonia.**

### Oxygen-Type-Dry

Oxygen type bleaches are mild, contain no chlorine, and are considered safe for most washable colorfast fabrics. They may be added directly to the wash water along with the detergent. Follow directions on the package for the correct amount to use. Oxygen bleaches are more effective in hot water. They are not designed for heavy stain removal.

## Water Hardness

Many complaints about unsatisfactory washing results can be traced directly to hard water. Water hardness is measured in grains per gallon.

Hardness	Grains Per Gal.
Soft	0 - 3 grains
Medium	4 - 6 grains
Hard	7 -10 grains
Very Hard	over 11 grains

The local water company or County Extension office can supply information about water hardness in your area.

Ideally, soft water should be used both for washing and rinsing. If your water is hard, it can be softened in several ways:

1. Increasing the amount of detergent is an effective way to tie up the water hardness minerals.
2. Add a non-precipitating water conditioner to the wash and rinse water.
3. Consider installing in your home a mechanical water softener which will soften the water as it flows through the faucet.

## Water Temperature

The correct water temperature insures good washing results. Select the water temperature according to the fabrics being washed and the degree of soil present.

### HOT

**HOT** water is effective for washing most white items or for washing heavily soiled colorfast items. It is also helpful in removing body soil, perspiration and greasy soils. If your water heater is located a great distance from the washer, it may be necessary for you to set the thermostat on the water heater to its hottest setting because water cools as it travels from the water heater to the washer.

### WARM

**WARM** water is recommended for washing normal to lightly soiled regular, permanent press, knit and some delicate items. It reduces the amount of fading and the amount of wrinkles.

### COLD

**COLD** water minimizes shrinkage and gives best color retention. Using cold water can provide less effective cleaning, so be sure to use a detergent especially formulated for cold water. Since the temperature of cold water varies with the seasons, some items may not look as clean as in warmer water. Follow these steps for best results when using cold water:

- Increase amount of detergent to about 1-1/2 times amount normally used.
- Dissolve detergent in warm water before adding to the washer.
- Pretreat spots and stains.
- Increase the length of washing time to maximum provided.

## Care of Special Items (Cont.)

Item	Description of Care
<b>FLAME RETARDANT FINISHES</b>	To help reduce the possible loss of the flame retardant finish through continuous washing, clean according to the instructions furnished by the manufacturer of the item.
<b>LINGERIE, DELICATE BLOUSES</b>	Use <b>HOT</b> water for white cotton, permanent press or blends. Use <b>WARM</b> water for silks, rayons, acetates and colors. If desired, place very delicately constructed garments in a mesh bag. Wash 4 to 10 minutes. Follow with <b>COLD</b> rinse. <b>REGULAR</b> speed for sturdy items and <b>GENTLE</b> speed for delicate items. Check hang tag.
<b>PLASTICS</b> (Shower Curtains, Tablecloths, Baby Panties, Rubber Boots)	<p>Check curtains to be sure they are not ripped or torn. Wash shower curtains without detergent, using packaged non-precipitating water conditioner to avoid water spots when dry. Soak, then agitate no more than 2 minutes. (Usually shower curtains are covered with sudsy splashes, thus adding detergent to wash is not necessary.) When washing, use <b>WARM WASH/WARM RINSE</b> and <b>GENTLE</b> speed. Line dry.</p> <div data-bbox="565 562 1552 653" style="border: 1px solid black; background-color: #cccccc; padding: 5px;"> <p><b>WARNING - FIRE HAZARD</b> Drying Plastics or Foam Rubber with heat may damage the items or be a <b>FIRE HAZARD</b>.</p> </div>
<b>PILLOWS</b>	Do not wash pillows filled with kapok, fiberglass or cotton. Check labels on fiber-filled pillows to make sure they are machine washable. Check to see that all seams and fabrics are strong and will not break. If in doubt, place in zippered case or in pillow case and baste shut. Keep outer covering on foam pillows or place in zippered case. Wash pillows two at a time to balance load. Place pillows in the washer on opposite sides of the agitator. Use <b>SUPER</b> fill. After washer fills, press pillows into water to remove air. Wash with <b>WARM</b> water and detergent. Stop washer after 2 minutes, turn pillows over. Wash for a total of 4 to 8 minutes. Rinse. Use <b>REGULAR WASH</b> or <b>FINE WASH</b> and <b>REGULAR</b> spin.
<b>RUGS</b> (Scatter)	Check label to make sure rug is washable and colorfast. Vacuum or shake to remove loose surface soil. Soak or prewash rug if it is badly soiled. Use ample water as rugs are very absorbent. Example of a load: One 4' X 6' or three 2' or 3'. Wash more than one small rug at a time. If you wash only one small rug, add bath towels to balance the load. A large rug should be distributed evenly around the agitator to balance the load. Be sure the rug can move freely during agitation. Use <b>HOT</b> water for white, cotton rugs. Use <b>WARM</b> water for colors and rubber or Latex-backed rugs. Wash 8 to 12 minutes at <b>REGULAR</b> speed.
<b>SLIPCOVERS</b>	Be sure fabric is washable, shrink-resistant and colorfast. Shake or vacuum to remove lint and dust. Close fasteners. Pretreat any heavily soiled spots. Wash in small loads using ample water, as these items are often bulky and absorb a large amount. Soak or prewash if heavily soiled. Use <b>WARM</b> wash with a <b>COLD</b> rinse. Soak 5 to 10 minutes, then wash 6-8 minutes. Use <b>REGULAR</b> speed unless slipcovers are weakened by age, then use <b>GENTLE</b> speed.
<b>SWEATERS</b> (Man-Made)	<p>Follow manufacturer's instructions. Treat as a delicate item.</p> <p>Follow procedures used for woolen blankets. Check label to be sure it is machine washable. Handmade knits should NOT be dryer dried.</p>
<b>WATER REPELLENT FINISHES</b>	Water repellent finishes are applied to such fabrics or finished items as sport jackets, all-weather coats and sleeping bags to provide protection from rain or dampness. These finishes also may resist stains. To maintain water repellent properties, it is important to rinse items very thoroughly during laundering. Using a fabric softener, then pressing the garment thoroughly helps maintain the water repellent properties.

# Stain Removal

## Tips

- Treat stains promptly.
- Identify the stain, if possible.
- Avoid using hot water on unidentified stains, as it might set the stain.
- Never iron a stain as this will set it. Before you use any stain remover, be sure it will not harm the fabric, finish, or color. The water temperature, type of stain remover, or bleach, and even the methods, may vary depending upon the fabric or color.
- Always test stain remover on an inconspicuous area (a seam allowance, hem, or facing) to be sure it will not harm the fabric.
- Place stained area face down on paper towels and apply stain remover to underside of stain. This will force the stain off the surface and not through the fabric. Replace towels frequently to prevent stain transfer.
- Some stains are difficult to remove. It may be necessary to repeat a procedure several times before a stain is removed.

## CAUTION

- To avoid personal injury, observe all precautions given on the product labels of stain removers that are flammable, give off poisonous vapors, or that are poisonous if swallowed.
- NEVER USE AMMONIA WITH CHLORINE BLEACH.
- Thoroughly hand wash all items which contain a volatile solution with a detergent in a basin, to remove all traces of the solution before you machine wash them. Only after you thoroughly hand wash and machine wash should you put these items in the dryer.

## Unknown Stains

For unknown stains, follow these steps in sequence until the stain is removed.

1. Soak the stain in cold water for at least 20 minutes.
2. Work a liquid laundry detergent into the stain area and allow to stand for 30 minutes, then rinse.
3. Launder in hottest water safe for fabric using ample amount of laundry detergent. Use a chlorine bleach on white or colorfast cottons. Nylons, acrylics, polyesters, rayons or other fabrics use an oxygen bleach and warm water. Set washer for 10 minutes and allow the washer to go through a complete cycle. Soak silk or wool articles in warm water and agitate very briefly, if at all.
4. Soak overnight using a laundry presoak product, following manufacturer's directions.
5. Sponge the stained area thoroughly with dry cleaning fluid. Repeat, if necessary. Rinse thoroughly by hand and launder.

## Pretreat

Use prewash sprays with caution as they can remove markings from dials and buttons on washers and dryers, paint from walls and cabinets, and soften fingernail polish. When you are wearing fingernail polish, be sure it doesn't rub off on the items you are pretreating.

## Prewash

Excessively soiled articles, such as men's work clothes, diapers, or children's play clothes, need to be prewashed in warm water and detergent to help loosen soil. Follow with a **REGULAR WASH** to which detergent has been added.

Soaking helps loosen soil. Soak in warm or cold water with an enzyme presoak or laundry detergent. Let laundry product dissolve thoroughly before adding clothes.

To prevent transfer of dye, soak white fabrics separately from colored ones. Soaking items for at least 30 minutes is recommended but sometimes it is necessary to soak fabrics for several hours (particularly those stains that have been in the fabric a long time).

You can soak clothes easily and conveniently using the **ULTRA WASH/SOAK TO WASH** cycle on your washer. Be sure to follow soaking with a washing cycle using the full amount of detergent. (See Cycle Descriptions on page 6.)

## Stain Removal Chart

This chart applies only to washable items. It does not apply to items which should be drycleaned. Always treat stains as soon as possible before laundering. Air dry articles to be certain stain has been removed; machine drying could make the stain more difficult to remove. You can use prewash spray products or you can rub detergent into the dampened stain.

Stain	Removal Procedure
<b>Alcoholic Beverages/Wine</b>	Sponge promptly with cold water or soak in cold water 30 minutes with detergent. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.
<b>Blood</b>	Rinse or soak in cold water with detergent for 30 minutes. Pretreat remaining stain. Launder in the hottest water safe for the fabric. Use appropriate bleach. If stain still persists, soak in warm water with a presoak product.
<b>Candle Wax</b>	Scrape off excess with a dull knife. Place stain between several layers of clean white paper towels, and press with a warm iron. Sponge with cleaning fluid. Rinse. If stain remains, launder in the hottest water safe for the fabric and using appropriate bleach.
<b>Carbon Paper</b>	Rub detergent into dampened stain. Rinse thoroughly. If stain persists, put a few drops of ammonia on the stain and repeat treatment with detergent. Rinse thoroughly. If necessary, repeat. If colorfastness is in question, use hydrogen peroxide instead of ammonia.
<b>Catsup</b>	Scrape off excess with dull knife. Soak in cold water for 30 minutes with detergent. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.
<b>Chewing Gum</b>	Rub with ice to harden. Scrape off excess with a dull knife. Sponge with cleaning fluid. Rinse by hand and launder using the hottest water safe for the fabric.
<b>Chocolate, Cocoa, Coffee or Tea</b>	Rinse or soak in cold water with detergent. Pretreat remaining stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with a safe cleaning fluid. Rinse by hand. Launder again.
<b>Cosmetics</b>	Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
<b>Crayon</b>	Rub detergent or soap into dampened stain until a thick suds is formed. Work in until outline of stain is removed. Launder in hot water using chlorine bleach, if safe for fabric. Repeat process, if necessary. For stains throughout a load of clothes, wash items in hot water using laundry soap (not detergent) and one cup of baking soda. If color stain remains, launder with a detergent and chlorine bleach. Use warm water and oxygen-type bleach instead of chlorine bleach if colorfastness is in question.
<b>Deodorants and Anti-Perspirants</b>	Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.  Anti-perspirants that contain acidic substances, such as aluminum chloride, may cause fabric damage and change the color of some dyes. Color might be restored by sponging with ammonia. Rinse thoroughly. If colorfastness is in question, launder in warm water. If ammonia treatment is required to treat wool, mohair or silk, dilute with equal amount of water. Rinse thoroughly.
<b>CAUTION - DO NOT USE CHLORINE BLEACH AND AMMONIA AT THE SAME TIME.</b>	
<b>Egg, Meat Juice and Gravy</b>	If dried, scrape off as much as possible with a dull knife. Soak in cold water with detergent. Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
<b>Fruit, Fruit Juice</b>	Soak in cold water with detergent. Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
<b>Glue</b>	Soak in warm water with detergent. Launder in hot water if fabric is colorfast.
<b>Grass</b>	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with denatured alcohol. Rinse thoroughly. If colorfastness is questionable or fabric is acetate, dilute alcohol with two parts water.
<b>Grease, Oil and Salad Dressing</b>	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with cleaning fluid. Rinse thoroughly by hand. Launder again.

## Stain Removal Chart (Cont.)

Stain	Removal Procedure
Ink (Ballpoint)	Spray stain with hair spray until saturated or sponge stain with rubbing alcohol or spray with pretreat product. Rinse thoroughly. Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
Ink (Felt Tip)	Spray stain with liquid household cleaner until saturated. Rub cleaner into stain. Rinse. Repeat as many times as necessary to remove stain. Launder.
Mildew	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with hydrogen peroxide. Rinse thoroughly and launder again.
Milk, Cream, Ice Cream	Soak in cold water with detergent. Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If greasy stain remains, sponge with cleaning fluid. Rinse by hand. Launder again.
Mud	Let stain dry, then brush well. Sponge with cold water. Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
Mustard	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
Nail Polish	Place stain face down on paper towels. Sponge with nail polish remover or amyl acetate. Use amyl acetate only on acetate. (Test nail polish remover on seam of garment first.) Launder after rinsing thoroughly by hand. If color remains, bleach, if safe for fabric.
Perfume	Sponge promptly with cold water or soak in cold water 30 minutes with detergent. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.
Perspiration	<p>Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric. If fabric has been discolored, restore by applying ammonia to fresh stains or vinegar to old stains. Rinse. Launder.</p> <div data-bbox="483 1016 1523 1104" style="background-color: #cccccc; text-align: center; padding: 5px;"> <p><b>CAUTION - DO NOT USE CHLORINE BLEACH AND AMMONIA AT THE SAME TIME.</b></p> </div>
Rust	Apply rust remover according to manufacturer's directions. Launder. Do not use chlorine bleach on rust stains. Do not use rust remover in washer or on washer top.
Shoe Polish	Scrape off as much as possible with a dull knife. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric. If stain persists, sponge with one part denatured alcohol and two parts water. Rinse thoroughly by hand. Launder.
Tar	Treat immediately before stain is dry. Pour cleaning fluid through fabric. Repeat. Stain may be impossible to remove. Rinse thoroughly by hand. Launder.
Urine	Soak in cold water with detergent. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.



# Problem Solving Guide

Problem	Remedy	Prevention
<p><b>Lint on Clothes</b></p> <p>Are clothes sorted properly? Are you using enough detergent, overloading washer, leaving tissue paper in pockets, or overdrying?</p>	<p>Brush lint from clothes or use a lint remover roller.</p>	<p>Separate lint-giver (terry towels, sweat-shirts, chenille) from lint-receivers (corduroy, permanent press, knits). Use <b>GENTLE</b> agitation. Man-made fabrics, blends and permanent press readily attract lint from cottons due to static electricity. Use a fabric softener in the dryer to lessen static electricity. Increase detergent. Empty pockets.</p>
<p><b>Greasy or Oily Stains</b></p> <p>Food or cooking oil stains on synthetic fabrics are sometimes called "invisible stains" because you may not notice them when you put clothes in the washer. If oily soils are not completely removed in the wash, the oily spots may pick up dirt from wash water. The spots will then be visible. They are not caused by the washer.</p> <p>Are you using enough detergent?</p>	<p>Rub in undiluted detergent, let stand 30 minutes and rewash, using hottest water safe for fabric.</p> <p>Increase detergent usage.</p>	<p>Wash synthetic garments as soon after wearing as practical, using more detergent than normal and hottest water safe for fabric.</p>
<p><b>Rust Stains (Brown or Yellow Stains)</b></p> <p>Do you have iron pipes? Is there sediment in the hot water tank?</p> <p>Is there Iron or Manganese in the water supply reacting with soap, detergent, or chlorine bleach? Iron in the water may be in a dissolved form and not visible to the eye without a chemical test.</p>	<p>Commercial rust removers. To remove, use a commercial rust remover, follow label directions as rust remover could damage the finish of your washer. Rinse clothes thoroughly by hand before placing in the washer. After rinsing, clothes should be washed.</p>	<p>Flush hot water tank.</p> <p>If porcelain sinks and tubs have rust colored deposits, iron probably is present in the water supply. To correct, check with a water treatment company. Do not use chlorine bleach in water that contains iron. Consider replacing the rusted out water tank or use an iron filter if problem is severe.</p>
<p><b>Soil Spots or Streaks on Freshly Laundered Clothes</b></p> <p>Are you using enough detergent?</p> <p>Are you washing heavily soiled and lightly soiled clothes in the same load?</p> <p>Is the washer basket dirty from washing heavily soiled clothes, rugs?</p>	<p>Increase detergent usage.</p> <p>Wipe out basket and rewash dirty clothes.</p>	<p>Sort dirty clothes by amount of soil. If only a few clothes are very dirty, prewash them first.</p> <p>Shake out sandy clothes, vacuum rugs. Prewash heavily soiled clothes, such as men's work and children's play clothes. Wipe out washer basket with damp sponge or cloth.</p>

## Problem Solving Guide (Cont.)

Problem	Remedy	Prevention
<p><b>Grayed Clothes</b></p> <p>Is water hot enough? Are clothes sorted properly?</p> <p>Are you using enough detergent?</p> <p>Is washer overloaded and/or not enough water for load?</p> <p>Have you read section on soaking? Improper soaking with insufficient detergent could be a cause.</p> <p>Is soap being used in hard water or is an inferior poor quality detergent being used?</p>	<p>Wash in hottest water safe for fabric and use adequate amount of detergent. Repeat procedure several times, if necessary.</p>	<p>Wash white cottons, linens and man-made fabrics in hot water. Hot water is necessary to remove perspiration and greasy or oily stains. Sort laundry by fabric, color and amount of soil.</p> <p>Use adequate detergent. Start with amount recommended on detergent package. Use more for large loads or very dirty loads, or when you wash in hard water.</p> <p>Place unfolded laundry loosely in washer, do not fill above top of small vanes on agitator. Set water level according to load size.</p> <p>Usually a 30 minute soak is sufficient. However, when heavily soiled garments are soaked for extended periods, you may need to use twice the recommended amount of detergent.</p> <p>Use a phosphate detergent, if possible. In addition, use water conditioner, pretreat stains, use hottest water possible, use bleach where possible, use presoaks, or install a water softener.</p>
<p><b>Dingy White Permanent Press, Nylons or Blends</b></p> <p>Is enough detergent being used? Are clothes sorted by color? Permanent press, blends, etc., washed with pastel colors pick up even traces of loose dye.</p> <p>Are heavily soiled or greasy items washed with other clothes? Is water temperature too low?</p>	<p>Increase detergent usage. Nylon whitener may help. Bleach according to garment manufacturer's instructions.</p> <p>Try using a spot lifter. Or sponge grease spot with safe drycleaning fluid; then, before it dries, saturate area with liquid detergent. Wash. For old or heavy grease spots, clean article in coin operated dry cleaner.</p>	<p>Wash whites by themselves. Use adequate detergent.</p> <p>Remove grease spots while fresh. Wash clothes in hot water, using plenty of detergent. Do not wash permanent press items with other greasy items since they readily absorb greasy soils.</p>

## Problem Solving Guide (Cont.)

Problem	Remedy	Prevention
<p><b>Polka Dots: A pattern of spots that match wash tub perforations.</b></p>	<p>Wash in the hottest water safe for fabric and use adequate amount of detergent.</p>	<p>Use correct water temperature. For adequate results, hot water is recommended.</p> <p>Measure detergent with a measuring cup; follow manufacturer's instructions. Increase amount of detergent for heavily soiled clothes.</p> <p>Use a packaged non-precipitating water conditioner.</p> <p>Make certain water level allows clothes to move freely.</p>
<p>Is water temperature too low?</p>		
<p>Is there too little detergent being used?</p>		
<p>Is there hard water?</p>		
<p>Is too little water for the quantity of garments being washed?</p>	<p><b>Blue or Bluish Gray Stains</b></p>	<p>Carefully follow manufacturer's instructions. Never pour fabric softener directly onto clothing.</p> <p>Add product first then clothes and start washer.</p>
<p>Was fabric softener used correctly? (Be sure to dilute)</p>	<p>Rub dampened stain area vigorously with hand soap. Rinse, then wash. If many items are involved, dry cleaning is recommended. The dry cleaning fluid used in the process should lift temporary markings.</p>	
<p>Does detergent laundry aid or fabric softener contain a blue coloring? Failure of a blue coloring in detergent, laundry aid or fabric softener to dissolve or dispense could be the problem.</p>	<p>If caused by a detergent or granular laundry aid, add 1 cup of white vinegar to 1 quart of water. Use a plastic container. Soak item for 1 hour; rinse. If caused by fabric softener, rub stain with bar soap; wash.</p>	
<p><b>Black Spots</b></p>	<p>Rewash with hottest water safe for fabric and adequate amount of detergent.</p>	<p>Condition washer with 2 cups Calgon. After laundering heavily soiled clothes, wipe the wash tub, the inside and outside of the agitator with a damp absorbent cloth.</p> <p>In areas that have hard water or clay soil, use a conditioner.</p>
<p>Deposits from a combination of oily soil; water hardness; fabric softener; low or non-phosphate detergents which contain precipitating builders.</p> <p>Particles may collect under the agitator or on the outside of the inner wash tub and eventually loosen and deposit on the clothes.</p>		

## Problem Solving Guide (Cont.)

Problem	Remedy	Prevention
<p><b>Holes, Tears, Snags or Excessive Wear</b></p> <p>Improper use of chlorine bleach.</p> <p>Too little water in washer or too large a load.</p> <p>Are pins or sharp objects left on garments or in pockets?</p> <p>Are snap, hooks, zippers, sharp buttons, buckles closed?</p> <p>Is the damage from chemicals such as hair preparations (bleach, dye, home permanent solution) or battery acid, and some toilet bowl cleaners?</p> <p>Is damage caused by treatment by manufacturer? Collars and cuffs of permanent press items fray. (Because the permanent press process weakens the fibers). This problem is not caused by the washer.</p> <p>Were there undetected holes or defects? Small, unnoticed holes, tears, or ripped seams may enlarge during washing. Manufacturing defects unnoticed at purchase may appear after washing.</p> <p>Was <b>REGULAR</b> agitation speed used for delicate fabrics?</p> <p>Are garments weakened by aging, sun or atmosphere?</p> <p>Is there roughness or burrs on agitator due to damage incurred by heavy belt buckles, etc.?</p>	<p>There is no solution once this type of damage has occurred.</p>	<p>Always measure bleach. Dilute measured bleach in at least one quart of water before adding to washer. Do not pour bleach directly onto clothes.</p> <p>Load washer so items will move freely during agitation, and select correct water level for load.</p> <p>Remove all pins; check pockets of all garments before you put them in the washer. Also, check wash tub for any objects.</p> <p>Fasten hooks, snaps and buttons; zip zippers. Remove sharp objects and buckles. This procedure is very important when you wash knits, which can snag easily. Place sheer garments in a mesh bag before placing in washer.</p> <p>Immediately and thoroughly rinse towels and other articles which have come in contact with these chemicals before you put them in the washer. Avoid contaminating items of clothing with such chemicals.</p> <p>This deterioration can be slowed by washing small permanent press loads with a <b>SUPER</b> water level. Do not wash heavy items, such as towels, with permanent press. When possible remove collar stays.</p> <p>Check garments carefully before loading washer. Mend all rips and tears.</p> <p>Refer to garment manufacturer's care instructions. If in doubt, use <b>GENTLE</b> agitation.</p> <p>This is an inevitable process and is not caused by the washer. You may slow down the process by use of <b>GENTLE</b> agitation.</p> <p>Examine agitator for roughness or burrs, and smooth by filing, if necessary.</p>

Check the following list to be sure a service call is really necessary.

### If the water won't drain:

- Is the hose kinked or knotted?
- Is the drain outlet clogged?

### If the washer does not fill:

- Is the electrical cord plugged in correctly?
- Has a fuse blown or is the circuit breaker tripped?
- Have the controls been properly set?
- Is the Pause Indicator lit? If so, touch the **START/PAUSE Pad**.
- Turn off, let stand for 30 minutes then restart. Motor thermal protector may have engaged.
- Are the hot and cold water faucets turned on?
- Are the hoses kinked or knotted?
- Are the hose filters clogged?

### If water is leaking:

- Are the hose connections tight at the faucets?
- Is the end of the drain hose correctly inserted in and secured to the drain facility?

### If the water temperature is incorrect:

- Is the **WATER TEMP. SELECTION** set correctly?
- Are the hoses connected to the correct faucets (hot to hot, cold to cold)?
- Are the hot and cold faucets turned on?
- Is the water heater set correctly?

### If the washer does not spin:

- Is the lid closed?
- Is the electrical cord plugged in correctly?
- Has a fuse blown or is the circuit breaker tripped?

### If the washer is noisy:

- Is the washer level and firm to the floor?
- Is the load unbalanced? (Excessive vibration can occur when a load becomes unbalanced.)

### If a power failure occurs during a cycle:

- Restart and use **SPIN ONLY** to drain the washer. Then, start a new cycle.

### If You Need Service

- Call the dealer from whom your appliance was purchased or the authorized Jenn-Air Service Contractor listed in the Yellow Pages. Your Jenn-Air Service Contractor can provide better and faster service if you can accurately describe problems and give model and serial number of the appliance. Be sure to retain proof of purchase to verify warranty status. Refer to **WARRANTY** for further information of owner's responsibilities for warranty service.
- If the dealer or service company cannot resolve the problem, write to Jenn-Air Customer Assistance, c/o Maytag Customer Service, P.O. Box 2370, Cleveland, TN 37320-2370, 1-800-688-1100 (United States or Ontario) or 1-615-472-3333.
- Use and care manuals, service manuals, and parts catalogs are available from Jenn-Air Customer Assistance, c/o Maytag Customer Service.

All specifications subject to change by manufacturer without notice.

**IMPORTANT**  
**For Satisfaction Of Your Warranty —**  
**Follow These Steps In Order**

If service or parts are ever necessary, contact the dealer from whom you purchased the appliance.

If your problem is not solved locally, please contact us by mail or telephone during normal business hours and we will take the necessary steps to assure that parts or service are available to you within the terms of our warranty.

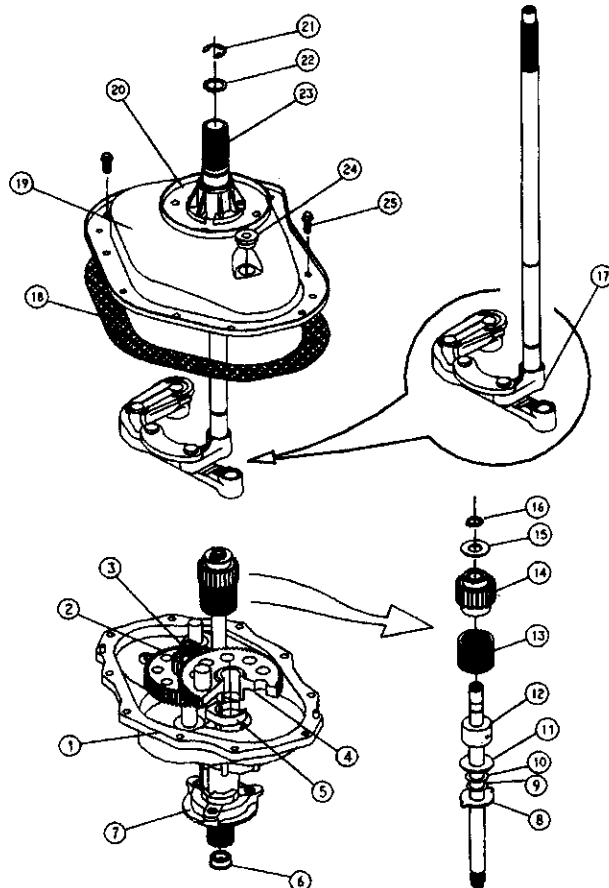
**Jenn-Air Customer Assistance**  
 c/o Maytag Customer Service  
 P.O. Box 2370  
 Cleveland, Tennessee 37320-2370  
 1-800-688-1100  
 (U.S. and Ontario) or  
 (615) 472-3333

**Parts Covered By Limited Transmission Warranty**

**Item Description**

**No.**

1. Transmission Housing Assembly
2. Cluster Gear
3. Retaining Ring
4. Crank Gear
5. Anti-Backup Cam
6. Lower Seal
7. Lower Bearing Assembly
8. Thrust Washer (Tabbed)
9. Thrust Washer (Plain)
10. Thrust Washer (Plastic)
11. Thrust Washer (Plain)
12. Drive Shaft and Hub Assembly
13. Clutch Spring
14. Drive Pinion Gear
15. Washer
16. C-Ring
17. Linkage Assembly
18. Transmission Housing Gasket
19. Transmission Cover
20. Cover Reinforcement
21. Retaining Ring
22. Thrust Washer
23. Basket Drive Tube
24. Oil Fill Plug
25. Screw



# AUTOMATIC WASHER

## **JENN-AIR GOLDEN PRODUCT WARRANTY**

All Jenn-Air appliances carry a minimum warranty of first year full warranty parts and labor, plus a second year limited warranty for parts only. Warranties begin on the date of purchase. Product is warranted to customer\* for home use only.

**JENN-AIR**, will repair or replace, at its option, any clothes washer which evidences, within the warranty period, a defect in material or workmanship.

### **LIMITED WARRANTY Second Through Fifth Years**

During the period beginning with the expiration of the two-year parts warranty and continuing through the fifth year after the date of original purchase by a consumer, **JENN-AIR** will:

1. Repair or replace any part of the outer washer cabinet that has failed due to complete rust-through due to defective material or workmanship.
2. Repair or replace the electronic control that has failed as a result of defective material or workmanship.

Owner will pay for mileage, and/or transportation, if required for service, and all labor costs.

### **LIMITED WARRANTY Second Through Tenth Years**

During the period beginning with the expiration of the two year parts warranty and continuing through the tenth year after date of original purchase by a consumer, **JENN-AIR**, will:

Repair or replace any part of the transmission that has failed as a result of defective material or workmanship.

See p. 23 for illustration of parts covered by this limited warranty.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

### **LIMITED WARRANTY Second Through Twenty-Second Years**

During the period beginning with the expiration of the two year parts warranty and continuing through the twenty-second year after date of original purchase by a consumer, **JENN-AIR**, will:

Repair or replace any inner and outer wash tub that has failed as a result of defective material or workmanship.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

## **TERMS APPLICABLE TO ALL WARRANTIES**

### **Exclusions**

**JENN-AIR'S** OBLIGATIONS UNDER THIS WARRANTY SHALL NOT EXTEND TO ANY MALFUNCTION OR OTHER PROBLEM CAUSED BY:

1. Unreasonable use, such as but not limited to:
  - (a) Improper setting of controls (see Use and Care Manual).
  - (b) Improper installation including failure to conform to local electrical codes.
  - (c) Improper voltage supply, loose electrical connections or blown house fuses.
2. Circumstances not attributable to a defect in material or workmanship.
3. Parts not covered by the limited warranty, during the limited warranty period.
4. Unauthorized repair, alteration, modification or adjustment.

### **To Secure Warranty Service**

Contact your local dealer for referral to an authorized warranty servicer, or contact Jenn-Air Customer Assistance, c/o Maytag Customer Service, P.O. Box 2370, Cleveland, TN 37320-2370, 1-800-688-1100 (United States or Ontario) or 1-615-472-3333. To save time, your letter should include the complete model and serial number of the warranted appliance, the name and address of the dealer from whom you purchased the appliance, the date of purchase and details concerning your problem.

### **Limitation of Liability**

IN NO EVENT SHALL **JENN-AIR** BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES SUSTAINED BY ANY PERSON AS A RESULT OF ANY BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY UNLESS HEREIN OTHERWISE PROVIDED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

### **Additional Rights**

This Warranty gives you specific legal rights and you may also have other rights which may vary from state to state. No one is authorized to increase, alter or enlarge **JENN-AIR'S** responsibilities or obligations under these warranties.

\*As defined in regulations under the Magnuson-Moss Warranty Act.

 **JENN-AIR**  
3035 SHADELAND • INDIANAPOLIS, IN 46226-0901

# AUTOMATIC WASHER

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**MAYTAG CUSTOMER SERVICE**, will repair or replace, at its option, any clothes washer which evidences, within the warranty period, a defect in material or workmanship.

### LIMITED WARRANTY Second Through Fifth Years

During the period beginning with the expiration of the two-year parts warranty and continuing through the fifth year after the date of purchase by a consumer, **MAYTAG CUSTOMER SERVICE** will:

1. Repair or replace any part of the outer washer cabinet that has failed due to complete rust-through due to defective material or workmanship.
2. Repair or replace the electronic control that has failed as a result of defective material or workmanship.

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### LIMITED WARRANTY Second Through Tenth Years

During the period beginning with the expiration of the two year parts warranty and continuing through the tenth year after date of original purchase by a consumer, **MAYTAG CUSTOMER SERVICE**, will:

Repair or replace any part of the transmission that has failed as a result of defective material or workmanship.

See p. 23 for illustration of parts covered by this limited warranty.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

### LIMITED WARRANTY Second Through Twenty-Second Years

During the period beginning with the expiration of the two year parts warranty and continuing through the twenty-second year after date of original purchase by a consumer, **MAYTAG CUSTOMER SERVICE**, will:

Repair or replace any inner wash tub that has failed as a result of defective material or workmanship.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

## TERMS APPLICABLE TO ALL WARRANTIES

### Exclusions

**MAYTAG CUSTOMER SERVICE'S** OBLIGATIONS UNDER THIS WARRANTY SHALL NOT EXTEND TO ANY MALFUNCTION OR PROBLEM CAUSED BY:

1. Unreasonable use, such as but not limited to:
  - (a) Improper setting of controls (see Use and Care Manual).
  - (b) Improper installation including failure to conform to local electrical codes.
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 JENN-AIR

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